

CHRIS FENNESSY

KAY YEARBURY

31 Cambridge Road North
London
W4 4AA

22 October 2006

London School of Diving
11 Power Road
London
W4 5PT

To the **fabulous** Instructors at London School of Diving,

Myself and Kay wish to express our appreciation in the professional and friendly service you have maintained during our training for the PADI open water dive course.

We started the try dive with Vicky, we hesitantly experienced our first "blub blub blubs". By the end of the session we both signed up for the course. We hope to see her again in Dahab, Egypt. Hopefully she'll guarantee similar diving temperatures as we had in the pool.

A couple of weeks later, we had the "Gary Experience" with our referral course. He shared a joke, gave us confidence, and was determined to get us to the next stage. He's twice the size of Kay and myself (put together), so he made sure we stayed underwater until the task was finished.

Two weeks later, we went out to Wraysbury, Oh God!!

Without a second of thought, we were both relaxed and confident in the presence of our new instructors - Andy and Lucy.

As you know, Kay was not in a fit condition to complete this course. She does look forward to doing it sometime soon. If she does the dry suit course - So am I!

I can't express in words the confidence, reassurance and self belief that they somehow gave us. The basic hand signals and even the cheeky games of "paper, scissors, rock", relaxed my state.

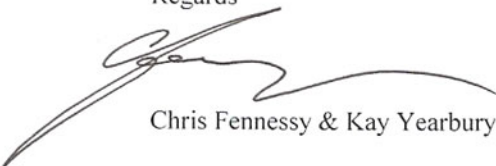
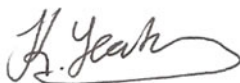
Both Andy and Lucy had the time, patience, and quite obviously the experience to handle any situation.

I have utmost respect and gratitude for you both in helping me out in a task I found difficult. You talked me through, gave me confidence, and didn't leave the bloody cold water until I was competent.

I thank you both, Andy and Lucy. It has made me realise that I do have weaknesses, not only in diving, but in my self confidence. I will work on both. This has been the most amazing and beneficial course I have ever undertaken.

Kay and I look forward to having a lot more association with our instructors and everyone at the London School of Diving in the future. Thank you for an amazing experience.

Regards



Chris Fennessy & Kay Yearbury